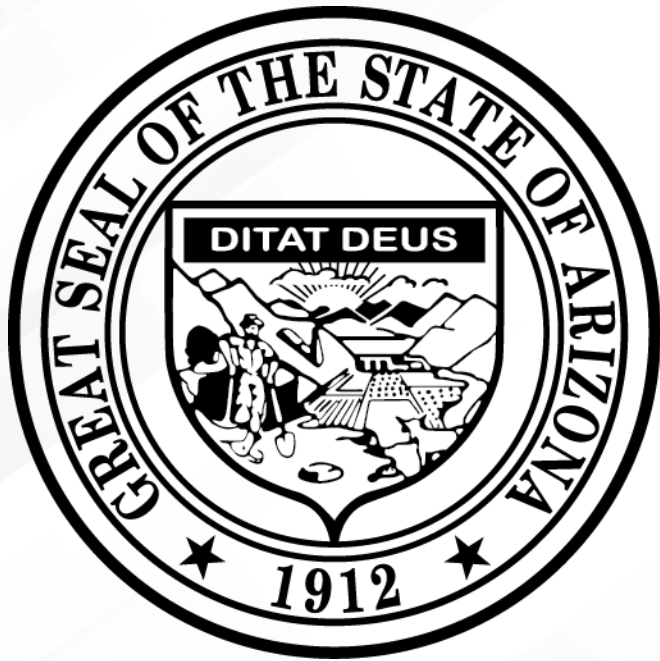


Recognizing and Reporting Maltreatment and Abuse



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

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Housekeeping



Food & Drink



Restrooms



Parking



Cell Phone Policy



Break Areas

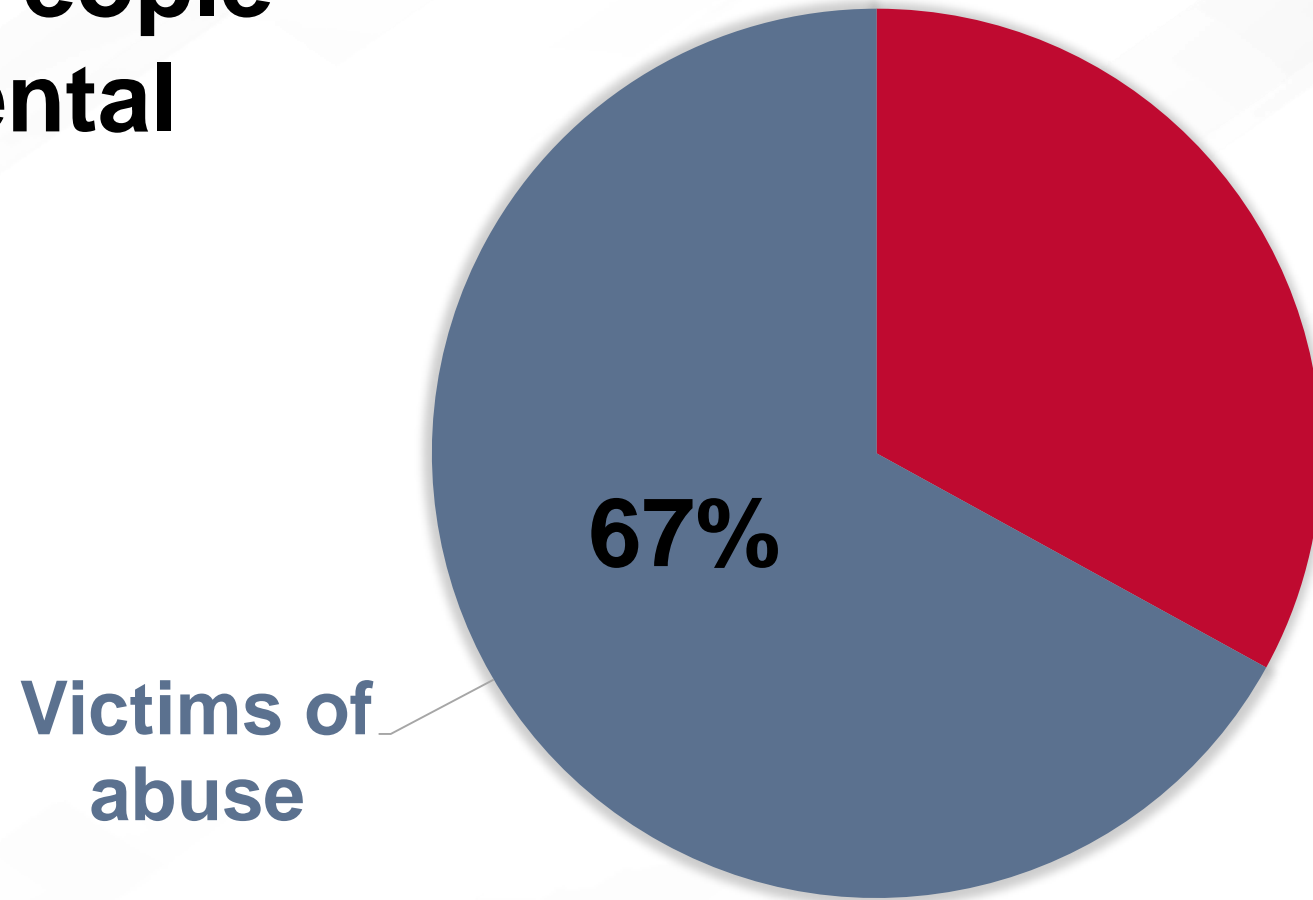


Introductions



End the Silence

Abuse against People with Developmental Disabilities



*2012 National Survey on Abuse Against
People with Disabilities Findings Spectrum
Institute National Disability and Abuse Project*

Abuse and Neglect Case Outcomes

Out of 100 cases of abuse against people with developmental disabilities:

33 Reported

17 Investigated

10 Arrested

5 Prosecuted



Course Objectives

1

Defining and Recognizing
Maltreatment and Abuse

2

Risk Factors for People with
Developmental Disabilities

3

Ethics of Touch

4

Reporting Maltreatment and
Abuse

Brainstorm



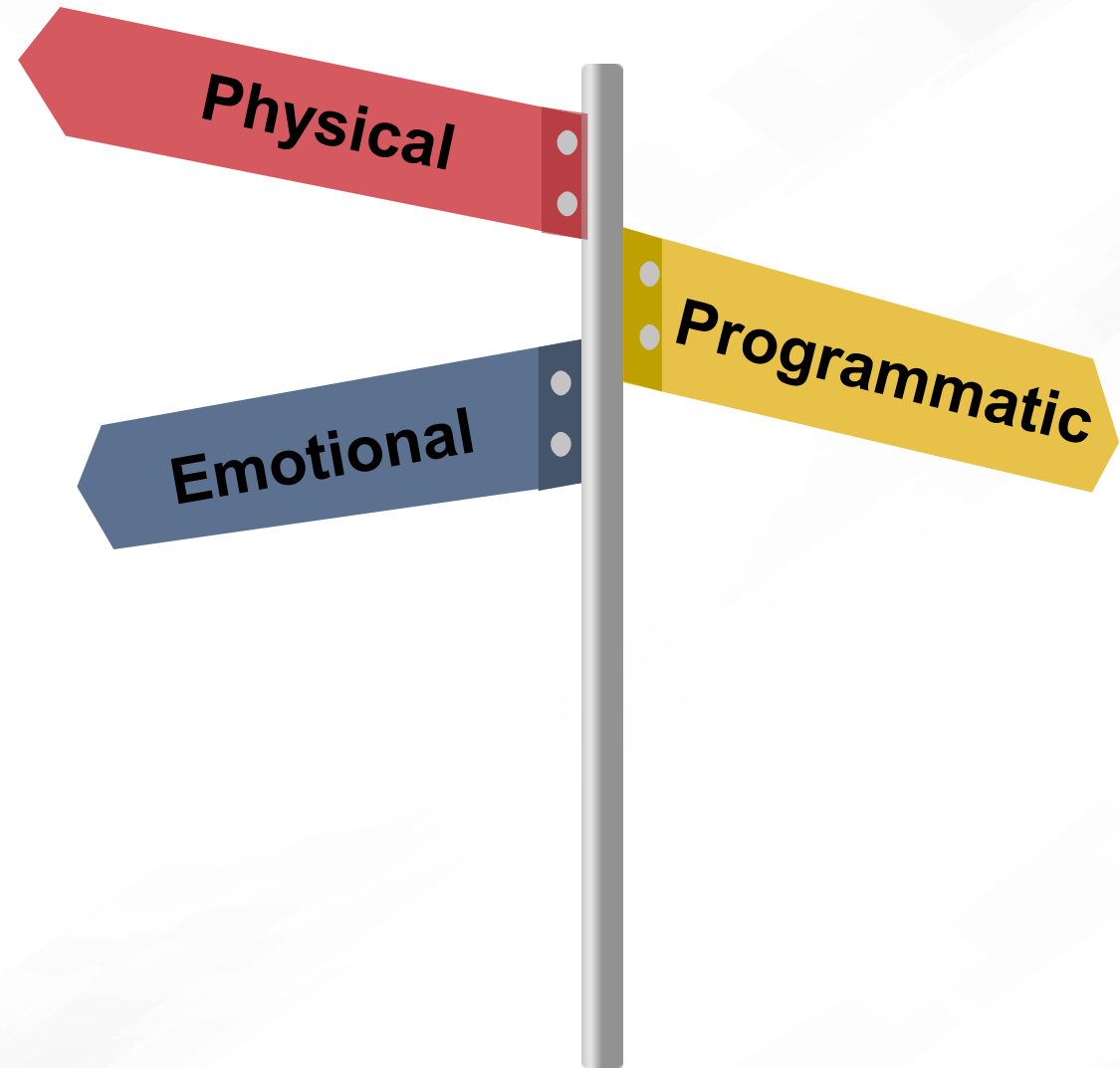
Abuse



Intentional infliction of pain or injury to a member

- Intentional infliction of physical harm
- Injury caused by negligent acts or omissions
- Unreasonable confinement or unlawful imprisonment
- Sexual abuse or sexual assault

3 Categories of Abusive Treatment



Neglect



A pattern of conduct without the person's informed consent resulting in deprivation of food, water, medication, medical services, shelter, cooling, heating or other services necessary to maintain minimum physical or mental health.

Maltreatment

Abuse

Something you
DO
which causes harm

Neglect

Something you intentionally
DO NOT DO
which causes harm

Exploitation

Illegal or improper use of a vulnerable adult or his resources for another's profit or advantage.

DDD Operations Manual 6002-G



Exploitation



Use of a child by a parent, guardian or custodian for material gain which may include forcing the child to panhandle, steal or perform other illegal activities.

Department of Child Safety

Exploitation

Photographs of a resident without written consent are forbidden. Staff are prohibited from taking pictures with cameras of any kind; this includes, but is not limited to, smartphones, a personal camera, a camera phone or tablet.



Exploitation



Taking photographs of a resident without written consent is considered a form of abuse; it is considered demeaning to the resident, exploitive and humiliating.

Social Media

What impact does social media have on exploitation and abuse?

Social



Facebook



Pinterest



Messenger



Snapchat



Instagram



Twitter

Recognizing Abuse

WARNING

**This gallery contains graphic
images that some viewers
may find disturbing**

Bruises



Hand Marks



Lash Marks



Grasp Marks



© 2000 G.W. Medical
Publishing, Inc.

Finger Marks





**Pinch
marks**

Switch Marks



Loop Marks



Eye Injury



Mouth Injury



Lip Injury



© 2000 G.W. Medical
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Scalding Burn



Immersion Burn



Cigarette Lighter Burn



Steam Iron Burn



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Binding Marks



Bite Marks

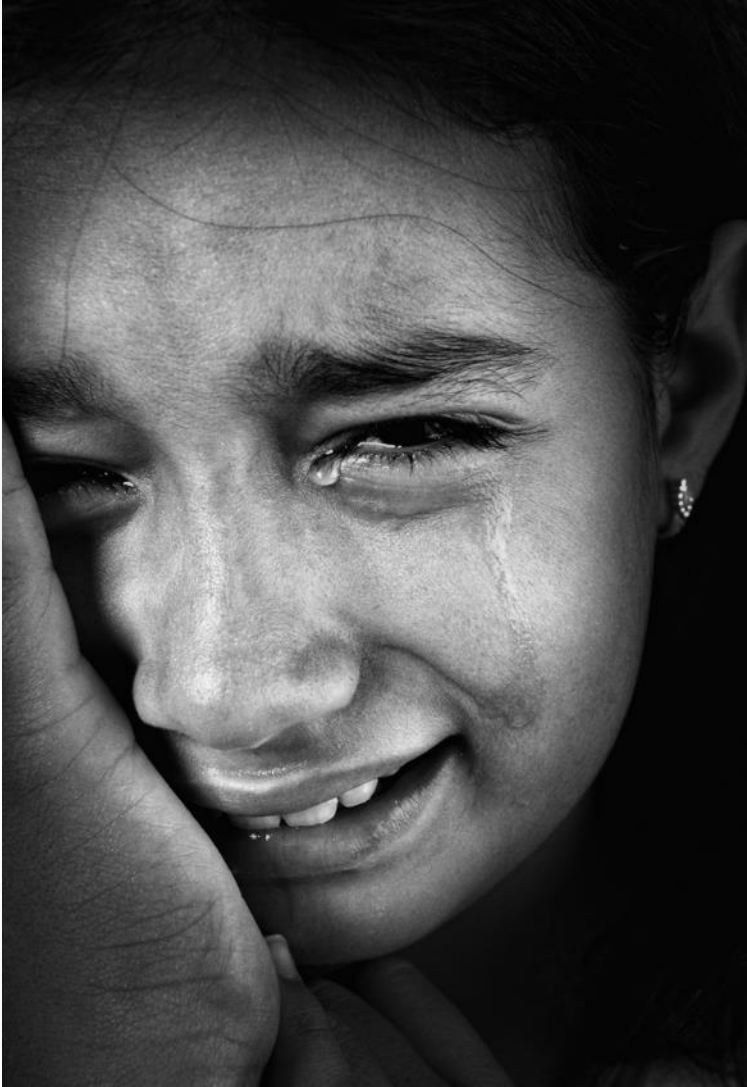


Breaks



Behavioral Indicators

Possible Abuse and Neglect



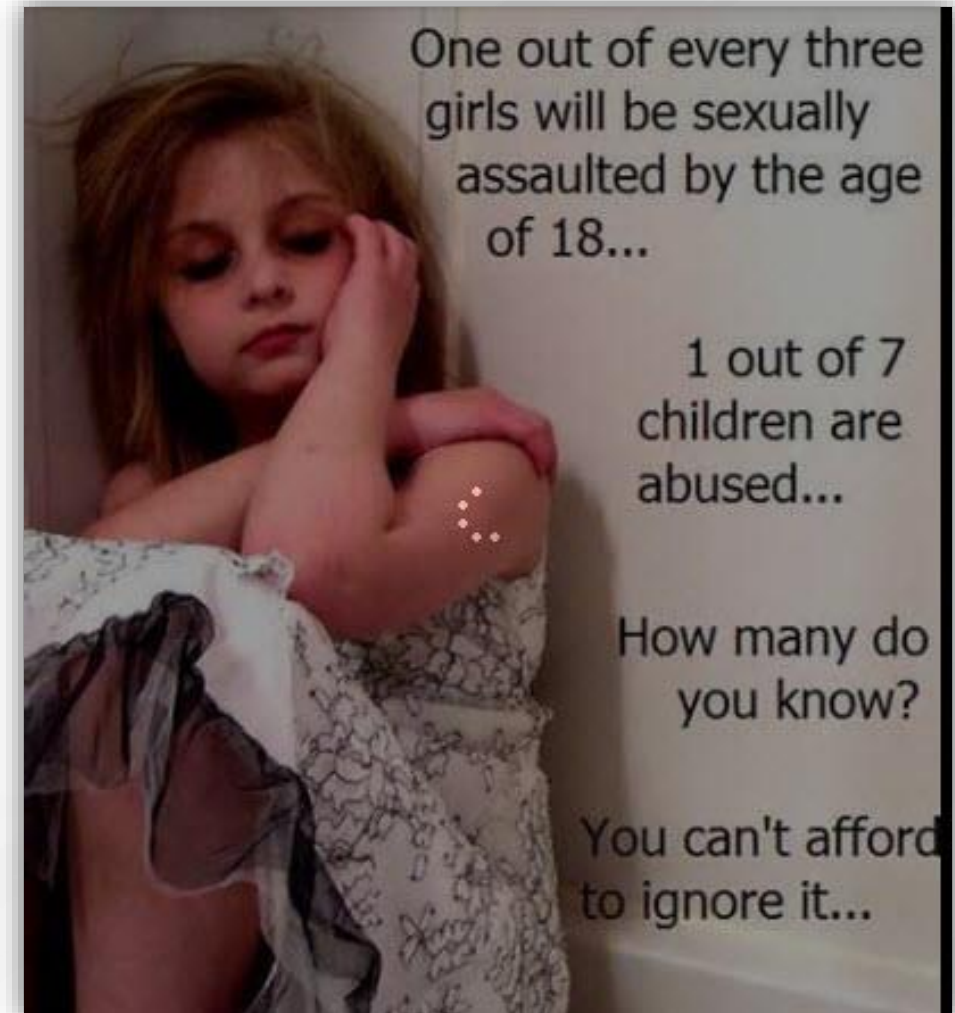
A photograph of a cluttered kitchen. In the background, a black microwave sits on a shelf above a sink area with two faucets. Below the microwave, a red pot is on a gas stove. To the left, a countertop is crowded with various cleaning bottles and containers. In the foreground, a wooden table is covered with a large, messy pile of food waste, including what appears to be a whole cooked animal. The floor is covered in trash, including a black plastic bag and various pieces of debris. A wooden chair is visible on the right side of the frame.

Environmental Signs of Maltreatment

Behavioral Signs and Symptoms

Possible Sexual Abuse or Exploitation

- Sexualized Behavior
- Sexualized Aggression
- Inappropriate Sexual Knowledge
- Excessive, hurtful or sophisticated masturbation



Physical Indicators

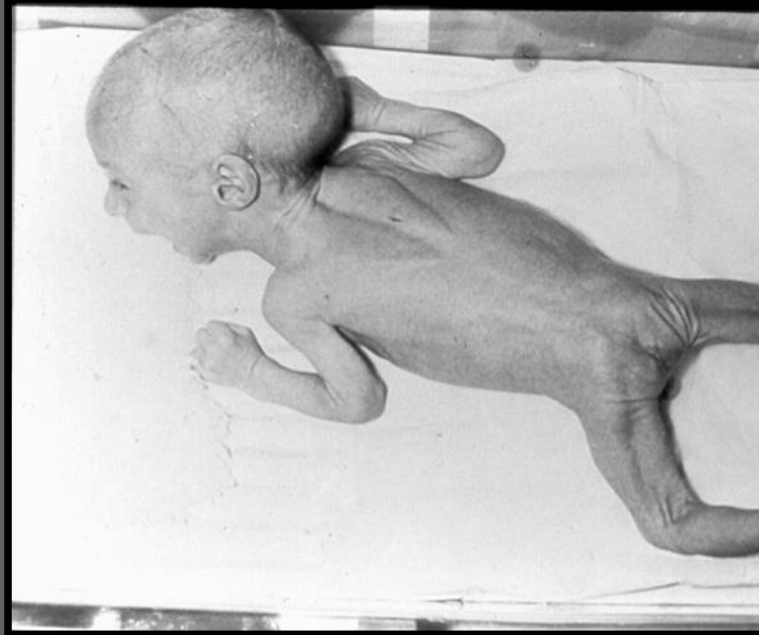
Probable Sexual Abuse

Pregnancy

**Sexually
transmitted
disease**

**Unexplained
genital or
rectal
bleeding**

Failure To Thrive



*U.S. National Library of Medicine
Copyright 1997-2016, A.D.A.M., Inc.*

Thoughts And Feelings

Mongolian Spots



Cupping



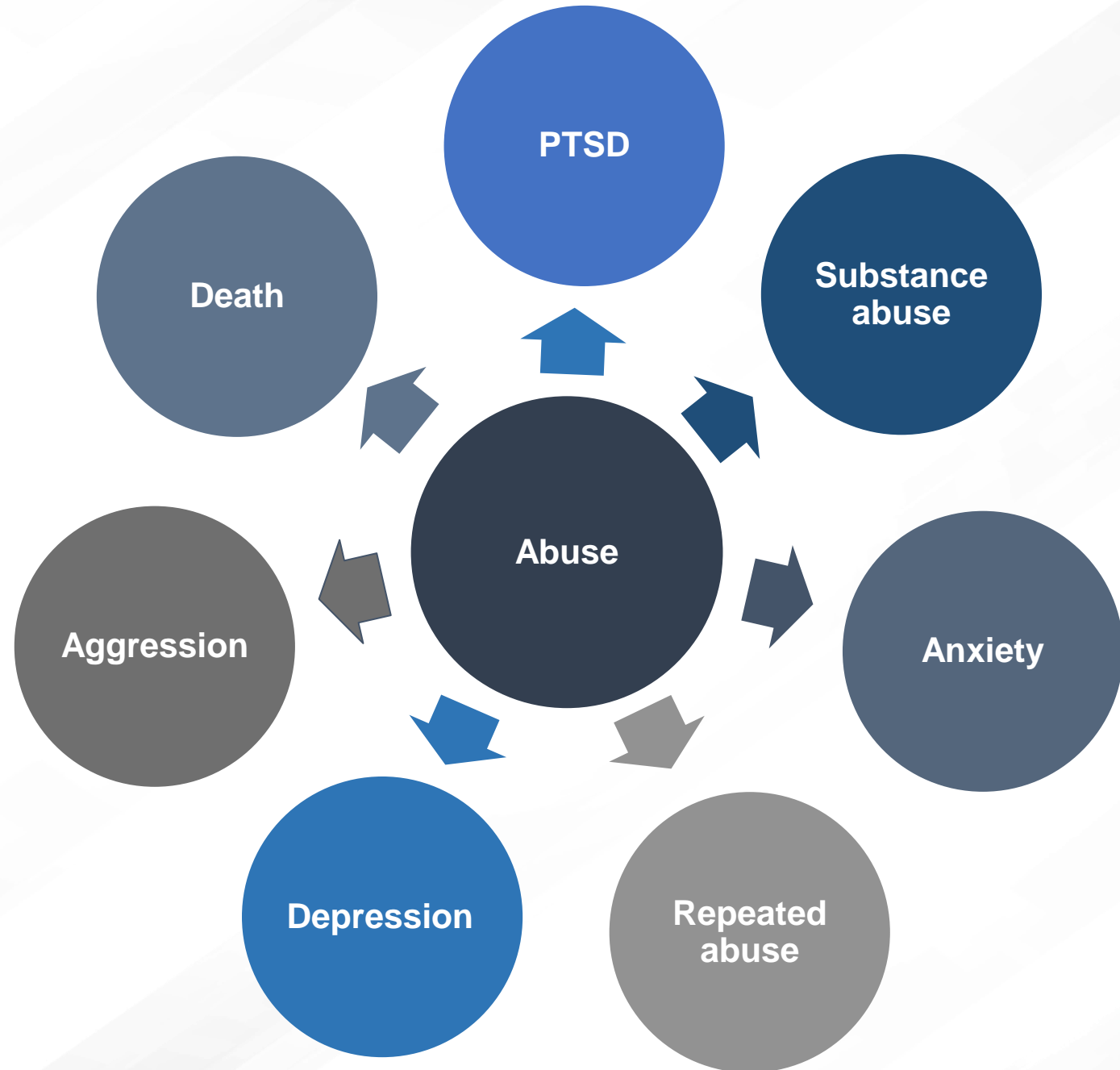
Coin Rubbing



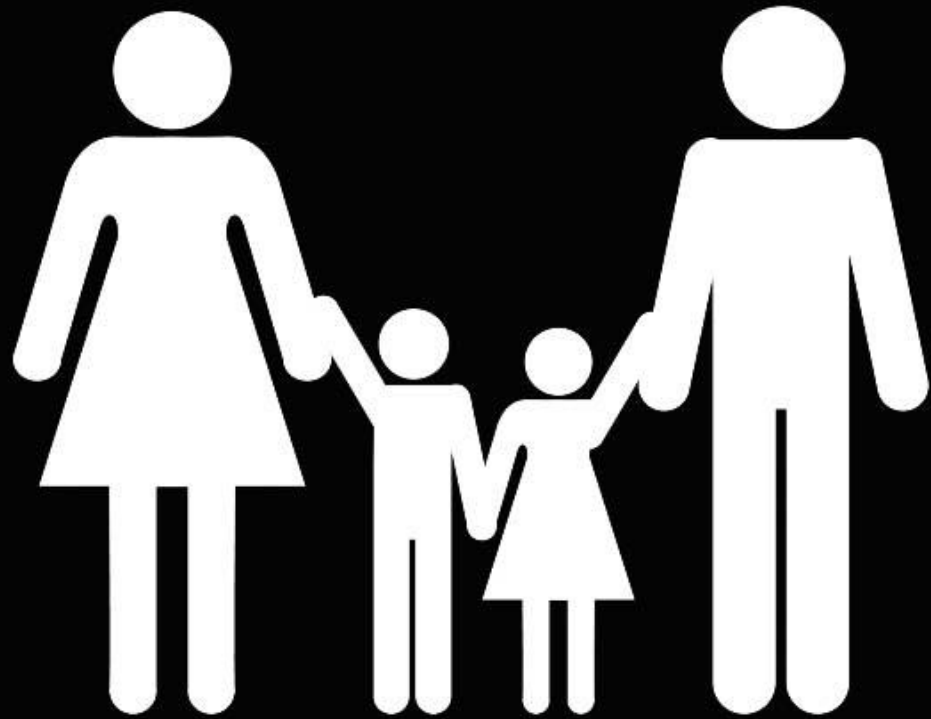
Bleeding Disorders



Effects of Maltreatment



**ABUSE
HAPPENS**



RURAL AREAS



SUBURBS OR CITIES

**AT ALL SOCIO-ECONOMIC LEVELS BY
SOMEONE KNOWN TO THE VICTIM**

Profile of an Abuser



2 Maltreatment of People with Developmental Disabilities

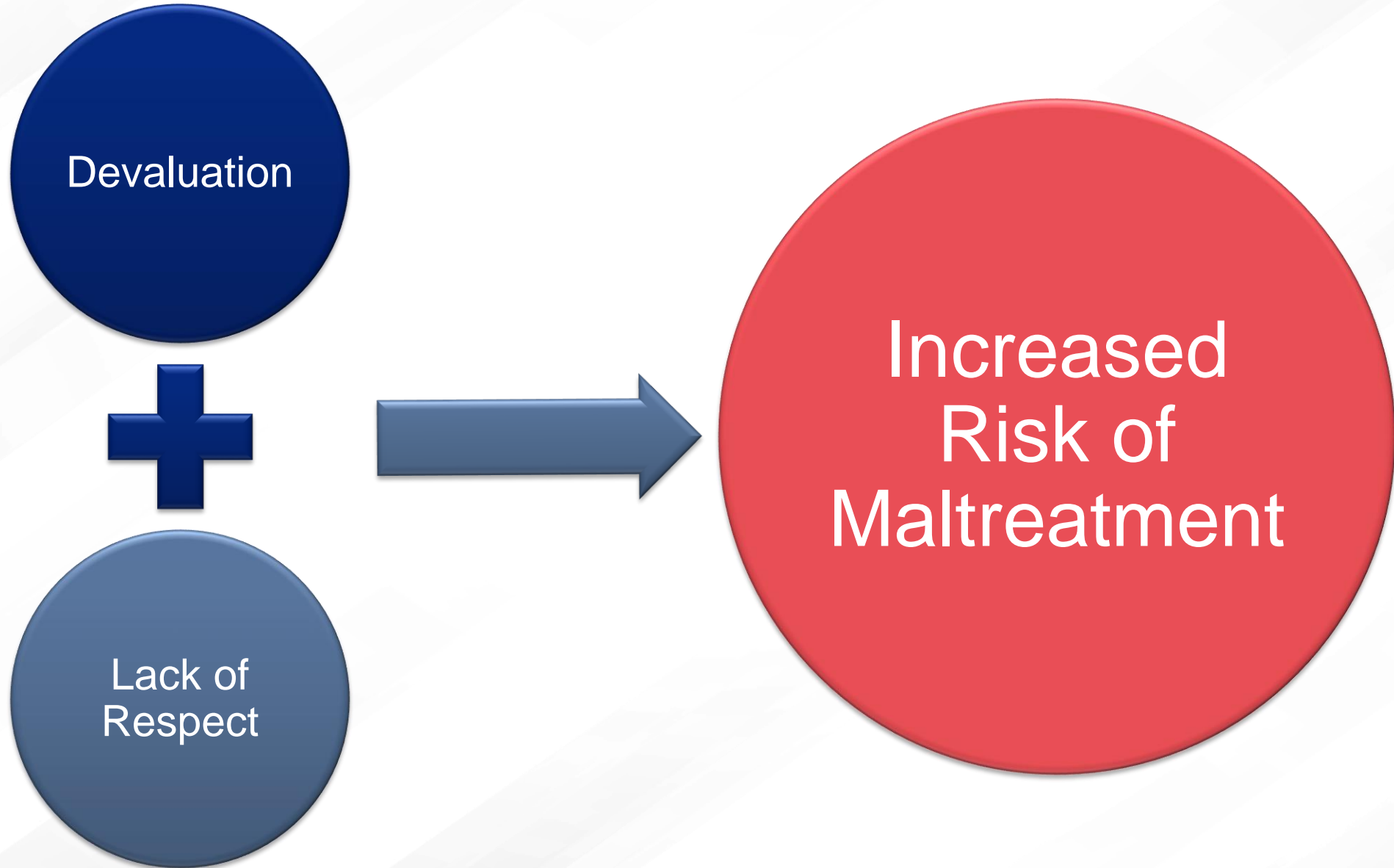
Identify factors that increase vulnerability of people with developmental disabilities to maltreatment

List common case characteristics of maltreatment against people with disabilities.

Myths & Stereotypes



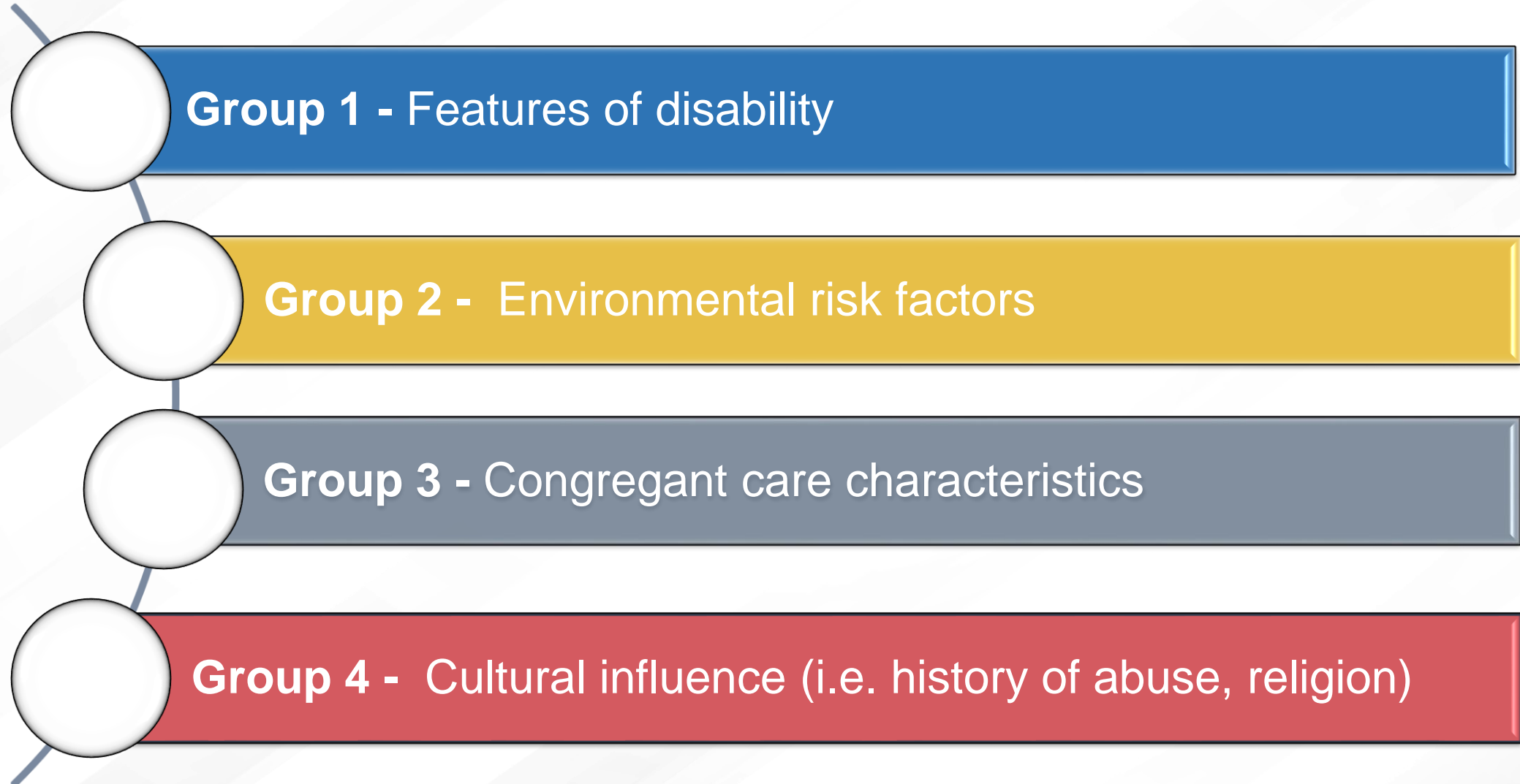
Respect and Maltreatment



Reasons Maltreatment is Not Reported



Risk Factors = Vulnerability



3

Ethics of Touch

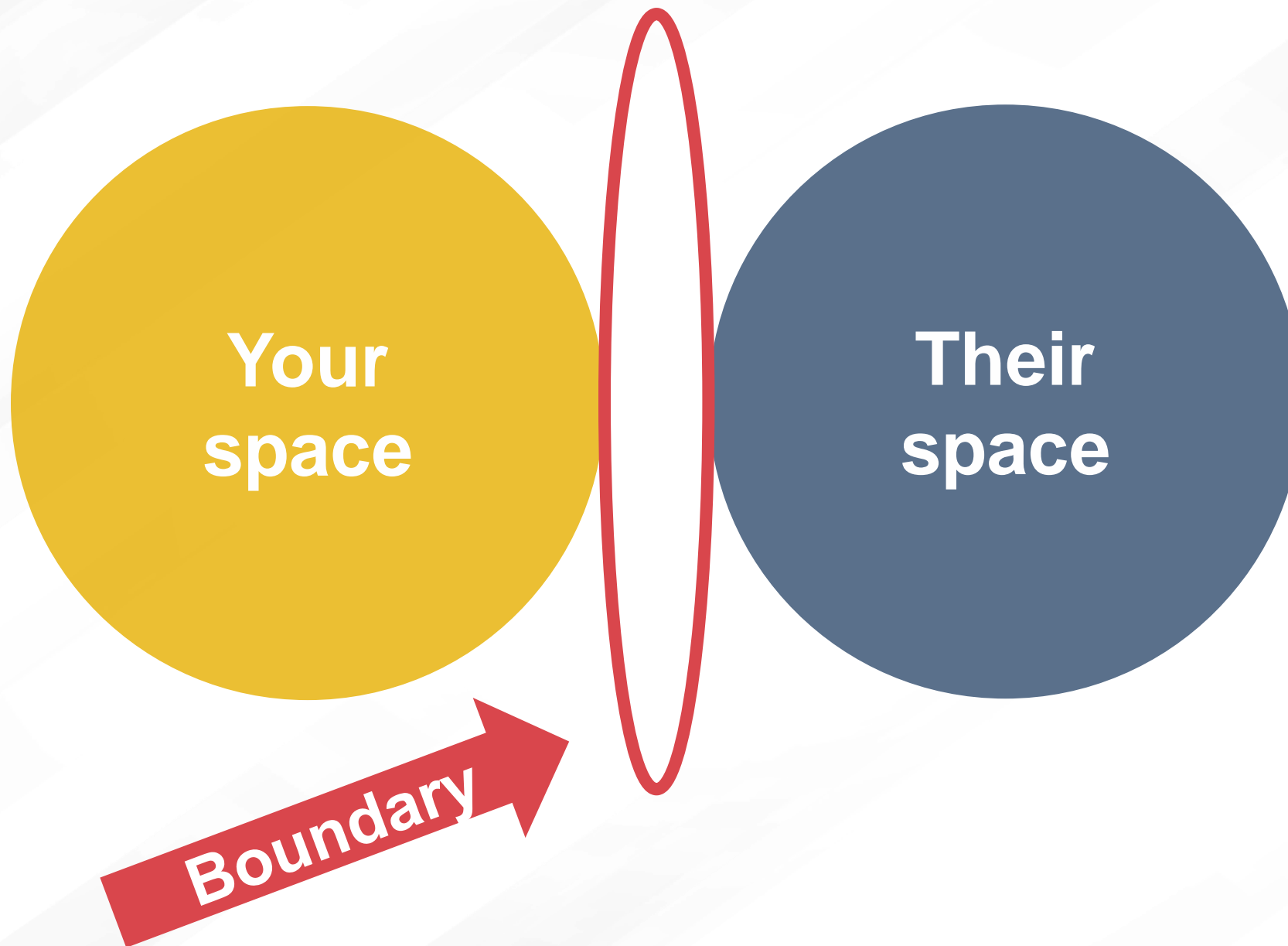
- Discuss issues regarding privacy and touch
- List guidelines for personal touch when providing care

Privacy

- Write 1 item you consider private in your life on each of the 10 slips of paper.
- Fold the paper in half.
- **Do not share** what you have written with anyone.

Personal Space Issues





Touch

How do we show someone that we care without physically touching them?



PERMISSION TO TOUCH!?



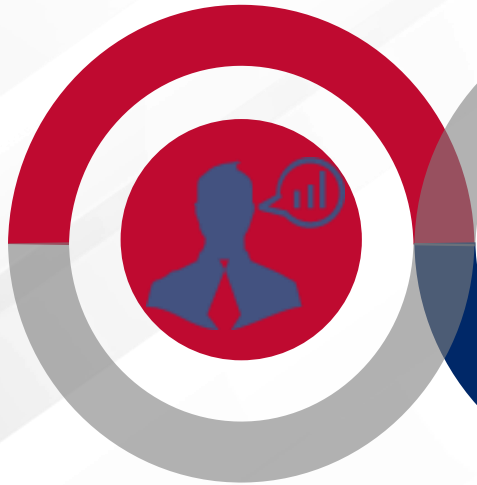
Body Integrity Rule

Allowing the individual to feel safe and in control of the situation is more important than the task at hand.



Body Integrity Steps

Explain task



Wait for
response



Ask



If yes, Proceed



Explain

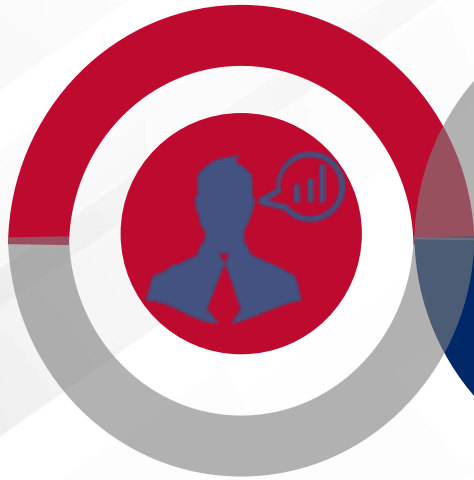


Fade
assistance



Body Integrity Steps

Explain task



Wait for
response



Ask



If yes, Proceed



Explain



Fade
assistance

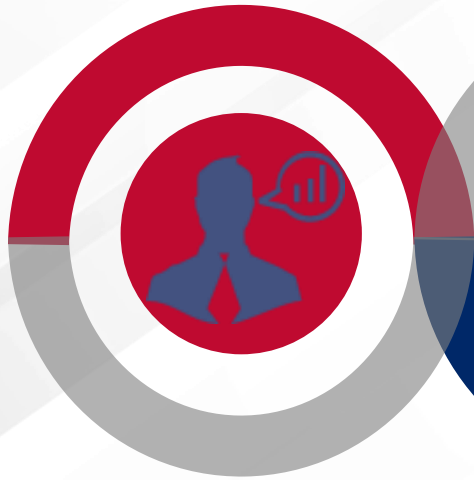


Behavior to Language Dictionary for _____

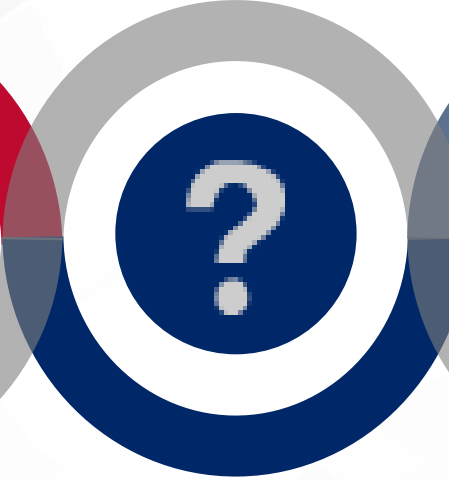
When he/she does:	During this situation:	We think it means:	And we should:
Raymond turns his head	While eating dinner	I'm done eating	Clear away his plate

Body Integrity Steps

Explain task



Wait for
response



Ask



If yes, Proceed

Explain



Fade
assistance

4 Reporting Maltreatment and Abuse

- List methods of reporting maltreatment and abuse to protective agencies
- Identify key differences between DCS and APS
- Recognize situations requiring a report to a protective service agency

Mandated Reporting

If a mandated reporter has a reasonable basis to suspect that abuse, neglect, or exploitation of the individual's property has occurred, they are required to report such information immediately to a police officer or a protective services worker.



Protective Agency Presentations



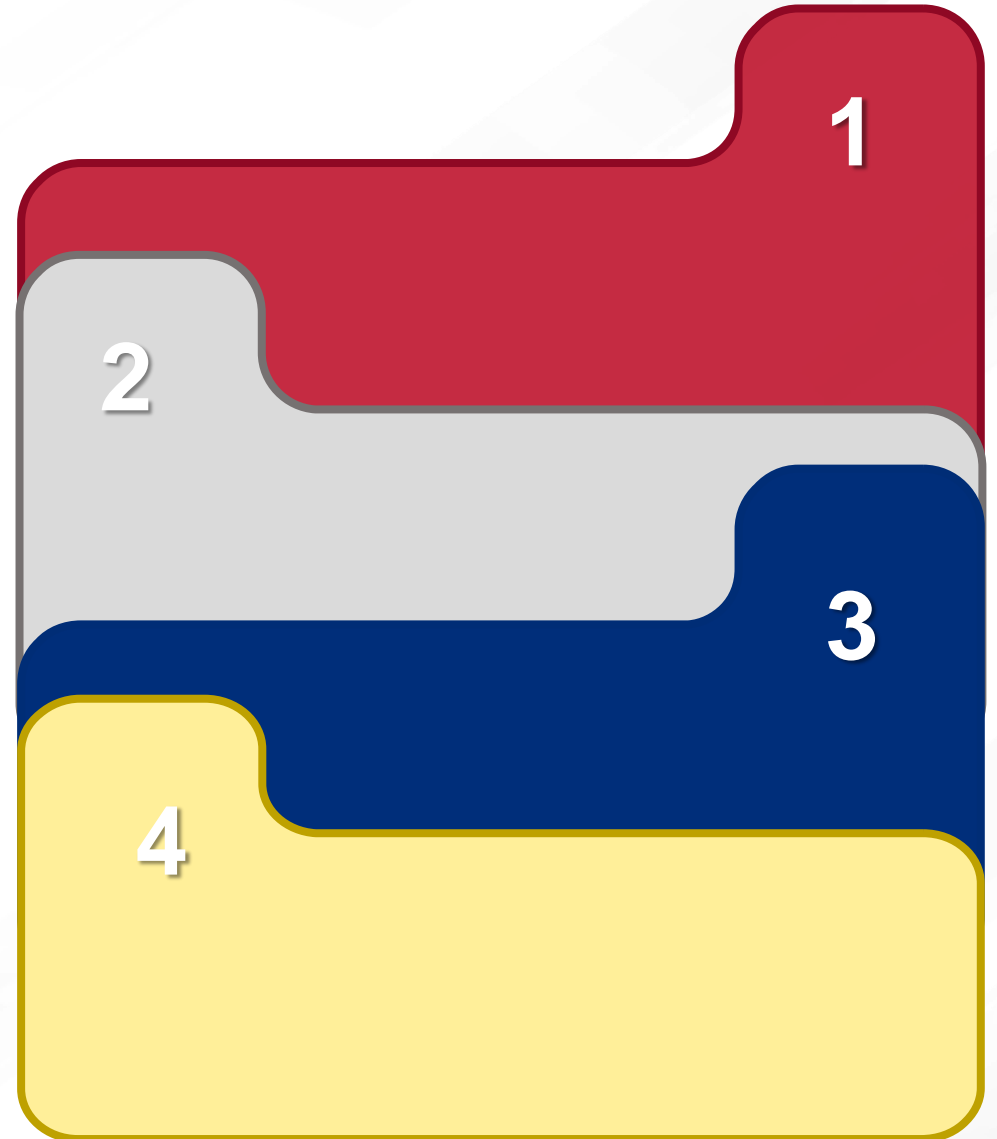
Arizona Department of Child Safety
(DCS)
A New Beginning For Arizona's Children



Department of Economic Security
Adult Protective Services

To Report or Not to Report?

- Should you report the situation?
- Who would you report to?
- Should you complete an incident report?



Scenario 1

Sally 75 years old, a person with a disability, is yelling loudly, cussing at staff and generally upset. A staff, John, walks over to her and tells her to shut up or he will give her something to yell about.

- Should you report the situation?
- Who would you report to? (APS/DCS)
- Should you complete an Incident Report?

Scenario 2

David 42, an individual with disability is upset and hits Larry. Larry, group home manager, yells at David ordering him to never hit him again, then walks away and will not talk to him.

- Should you report the situation?
- Who would you report to? (APS/DCS)
- Should you complete an Incident Report?

Scenario 3

A staff member is assisting Maria, an adult with disabilities, with her bath. A person outside the bathroom hears Maria crying. The person then hears a loud sound the sounds like a slap, and Maria starts crying louder. When the person enters the bathroom, Maria is sitting on a chair rubbing the back of her head with her hands.

- Should you report the situation?
- Who would you report to? (APS/DCS)
- Should you complete an Incident Report?

Scenario 4

Jasmine 68, a person who uses a wheelchair, is being assisted by Carlos to transfer. Carlos tells Jasmine that he is putting on the breaks and he guides her hand to the rail so she can help pull herself up, then he lifts her. Jasmine flinches when he lifts her. He says he is sorry, he forgot to tell her that he was going to use the gait belt to help steady her.

- Should you report the situation?
- Who would you report to? (APS/DCS)
- Should you complete an Incident Report?

Assessment

